IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

(Docket No. 01-199)

cation of:)	
Eric V. Erickson)	
)	Examiner: Abelson, Ronald B
Serial No.: 10/051,897)	
)	Group Art Unit: 2616
Filed: January 17, 2002)	
)	
For: Method and Apparatus For)	
Maximizing Call Connect Rate in)	
a Remote Access Application)	
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	10/051,897 January 17, 2002 Method and Apparatus For Maximizing Call Connect Rate in	Eric V. Erickson 10/051,897 January 17, 2002 Method and Apparatus For Maximizing Call Connect Rate in a Remote Access Application mer for Patents

Alexandria, VA 22313-1450

SUBMISSION UNDER 37 CFR § 1.114

Dear Sir:

In response to the Office Action mailed July 5, 2007, Applicant submits the following remarks.

Amendments to the Claims begin on page 2 of this response.

Remarks begin on page 8 of this response.